

ITIL Certification Tracks

The **Information Technology Infrastructure Library (ITIL)** is a framework of best practice approaches intended to facilitate the delivery of high quality information technology (IT) services. ITIL outlines an extensive set of management procedures that are intended to support businesses in achieving both quality and value for money in IT operations. These ITIL procedures are supplier independent and have been developed to provide guidance across the breadth of IT infrastructure, development, and operations.

